

**COMMUNITIES SELECT COMMITTEE 2013-2014  
ACTIONS AND RECOMMENDATIONS TRACKER – 21 November 2013**

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each Committee. Once an action has been achieved and reported to the Committee, it will be removed from the tracker.

Date of meeting	Item	Recommendations/Actions	Achieved or still outstanding?	Deadline	Responsible Cabinet Member/Member /Officer
26 September 2013  Page 15	<b>CUSTOMER SERVICES OVERVIEW AND PERFORMANCE REPORT</b>	a) The Children & Education Select Committee scrutinises the poor performance against the target response rate for children’s social care complaints in 2012/13.	<p>ACHIEVED</p> <p>A recommendation was made to the Children &amp; Education Select Committee to scrutinise the poor performance response rate for children’s social care complaints in 2012/13.</p> <p>A response was received from the Chairman of the Children &amp; Education Select Committee on 17 October 2013. The Chairman stated that the complaints procedure would be considered as part of the statutory complaints annual report at the select Committee’s meeting in January 2014.</p>	November 2013	Denise Saliagopolous, Chairman of the Communities Select Committee

<p>26 September 2013</p>	<p><b>CUSTOMER SERVICES OVERVIEW AND PERFORMANCE REPORT</b></p>	<p>b) For the Head of Customer Services and Directorate Support to provide advice and information on the use of blue badges to local committees.</p>	<p>ACHIEVED</p> <p>An information item is going to the Local Committee Chairmen's meeting on the 19 November 2013 to discuss how best to inform all members about blue badges.</p> <p>Information about the new blue badge video has also been included in the Communities Select Committee newsletter and the all members bulletin.</p>	<p>November 2013</p>	<p>Mark Irons, Head of Customer Services and Directorate Support</p>
<p>26 September 2013 Page 16</p>	<p><b>COMMUNITY PARTNERED LIBRARIES PROGRESS REPORT</b></p>	<p>a) The Cabinet Member for Community Services to provide an update to all members of the Council on the progress of the CPL's.</p>	<p>ACHIEVED</p> <p>An email was sent out to all members on 4/11 updating them on the progress of CPL's.</p>	<p>November 2013</p>	<p>Helyn Clack, Cabinet Member for Community Services</p>

<p>31 OCTOBER 2013</p>	<p><b>COMMUNITY SAFETY PARTNERSHIPS IN SURREY</b></p>	<p>a) That District, Boroughs and partner organisations be encouraged to establish a set list of substitutes for CSP meetings to allow for greater clarity.</p>	<p>OUTSTANDING</p>	<p>January 2014</p>	<p>Gordon Falconer, Community Safety Unit Senior Manager</p> <p>Helyn Clack, Cabinet Member for Community Services</p> <p>Kay Hammond, Cabinet Associate for Fire and Police Services</p>
<p>31 OCTOBER 2013 Page 17</p>	<p><b>COMMUNITY SAFETY PARTNERSHIPS IN SURREY</b></p>	<p>b) That the Deputy Police and Crime Commissioner write to the Home Secretary regarding the issues raised by the committee in relation to domestic homicide reviews.</p>	<p>ACHIEVED</p> <p>A letter was sent to the Home Secretary on 5 November 2013.</p>	<p>January 2014</p>	<p>Deputy Police and Crime Commissioner, Jeff Harris</p>

<p>31 OCTOBER 2013</p>	<p><b>COMMUNITY SAFETY PARTNERSHIPS IN SURREY</b></p>	<p>c) That the Police and Fire Service safety campaigns be supported and driven through the Community Safety Partnership Board where appropriate.</p>	<p>OUTSTANDING</p>	<p>January 2014</p>	<p>Gordon Falconer, Community Safety Unit Senior Manager</p> <p>Helyn Clack, Cabinet Member for Community Services</p> <p>Kay Hammond, Cabinet Associate for Fire and Police Services</p>
<p>31 OCTOBER 2013 Page 18</p>	<p><b>COMMUNITY SAFETY PARTNERSHIPS IN SURREY</b></p>	<p>d) That District, Boroughs and partner organisations be encouraged to explore closer collaborative working amongst Community Safety Partnerships in the County.</p>	<p>OUTSTANDING</p>	<p>January 2014</p>	<p>Gordon Falconer, Community Safety Unit Senior Manager</p> <p>Helyn Clack, Cabinet Member for Community Services</p> <p>Kay Hammond, Cabinet Associate for Fire and Police Services</p>

31 OCTOBER 2013	<b>DOMESTIC ABUSE STRATEGY 2013 – 2018</b>	a) The Committee endorsed the five year domestic abuse strategy and the developing action plan.	ACHIEVED	November 2013	The Communities Select Committee
31 OCTOBER 2013	<b>DOMESTIC ABUSE STRATEGY 2013 – 2018</b>	b) The Committee supported the shared partnership vision	ACHIEVED	November 2013	The Communities Select Committee
31 OCTOBER 2013 Page 19	<b>DOMESTIC ABUSE STRATEGY 2013 – 2018</b>	c) That Surrey County Council is encouraged to use its representation in schools to educate and raise awareness of domestic abuse at all levels, including primary and secondary schools.	OUTSTANDING	January 2014	Linda Kemeny, Cabinet Member for Schools and Learning  Jane Last, Programme Manager and Lead Manager for Community Safety and Partnership

<p>31 OCTOBER 2013</p>	<p><b>DOMESTIC ABUSE STRATEGY 2013 – 2018</b></p>	<p>d) That County communication and education programmes on domestic abuse be offered to both private and state schools.</p>	<p>OUTSTANDING</p>	<p>January 2014</p>	<p>Linda Kemeny, Cabinet Member for Schools and Learning</p> <p>Jane Last, Programme Manager and Lead Manager for Community Safety and Partnership</p>
<p>31 OCTOBER 2013</p> <p>Page 20</p>	<p><b>DOMESTIC ABUSE STRATEGY 2013 – 2018</b></p>	<p>e) That the Deputy Police and Crime Commissioner encourage the National Association of Police and Crime Commissioners to raise the issue of domestic abuse and support a national campaign to raise awareness.</p>	<p>OUTSTANDING</p>	<p>January 2014</p>	<p>Deputy Police and Crime Commissioner, Jeff Harris</p>